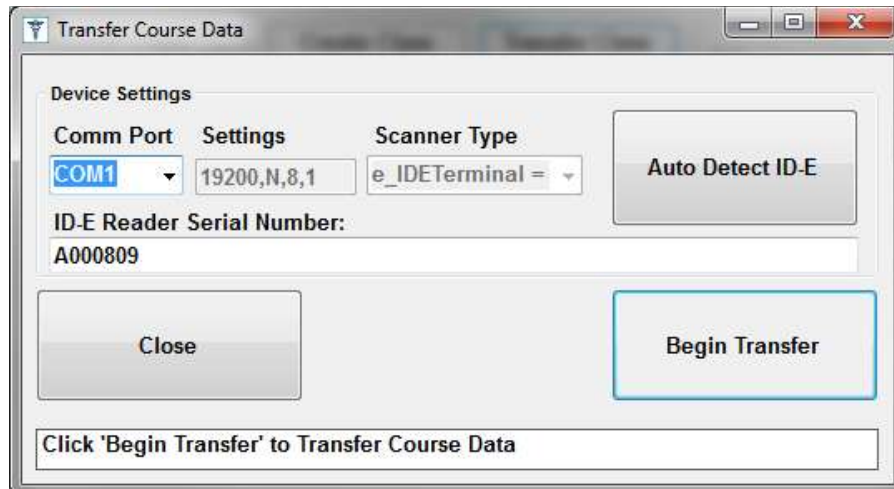
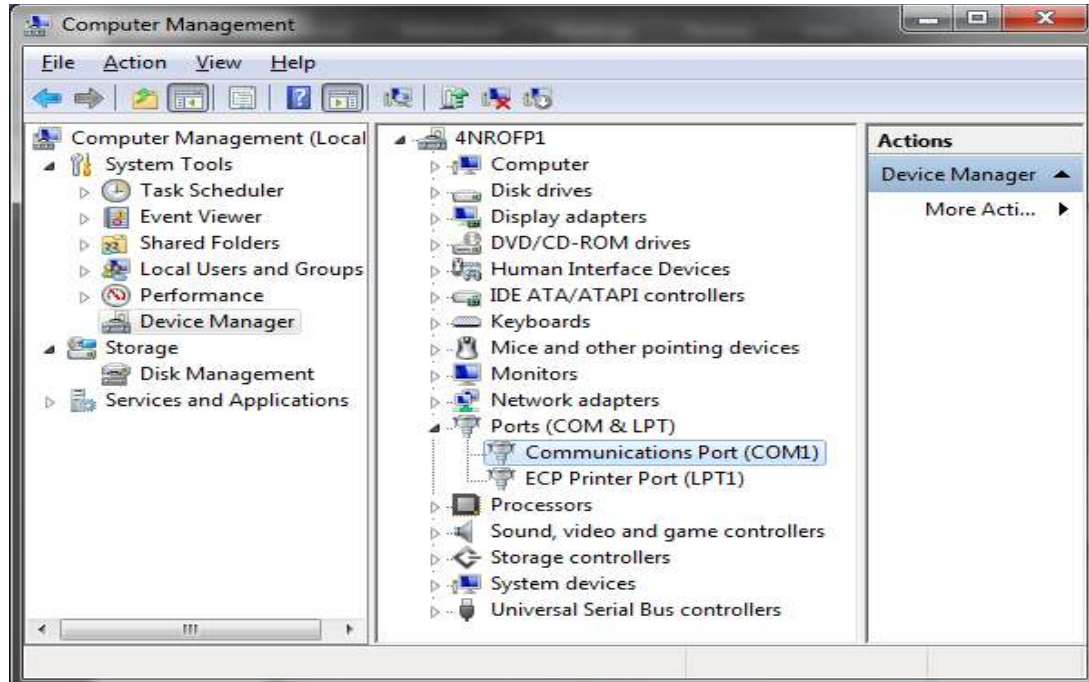


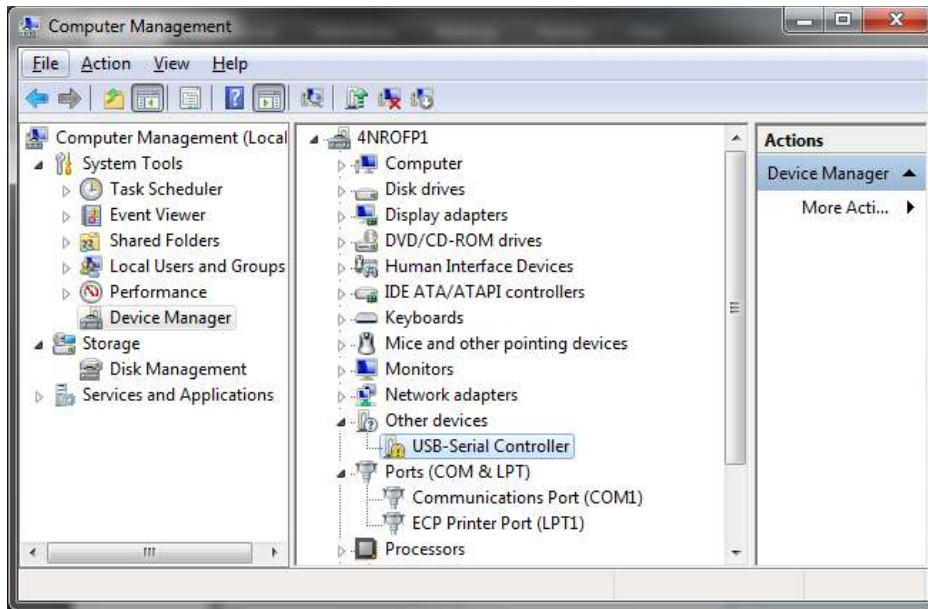
Error '8002' Invalid Port Number – Click the Transfer Class Data Button that is located under the Incomplete Class Data Box. From the Comm Port dropdown list select, make sure you have the correct port number selected. To find out the port number you may have to open Windows device manager to determine where the drivers are installed (Click Start, right click Computer, and select Manage).



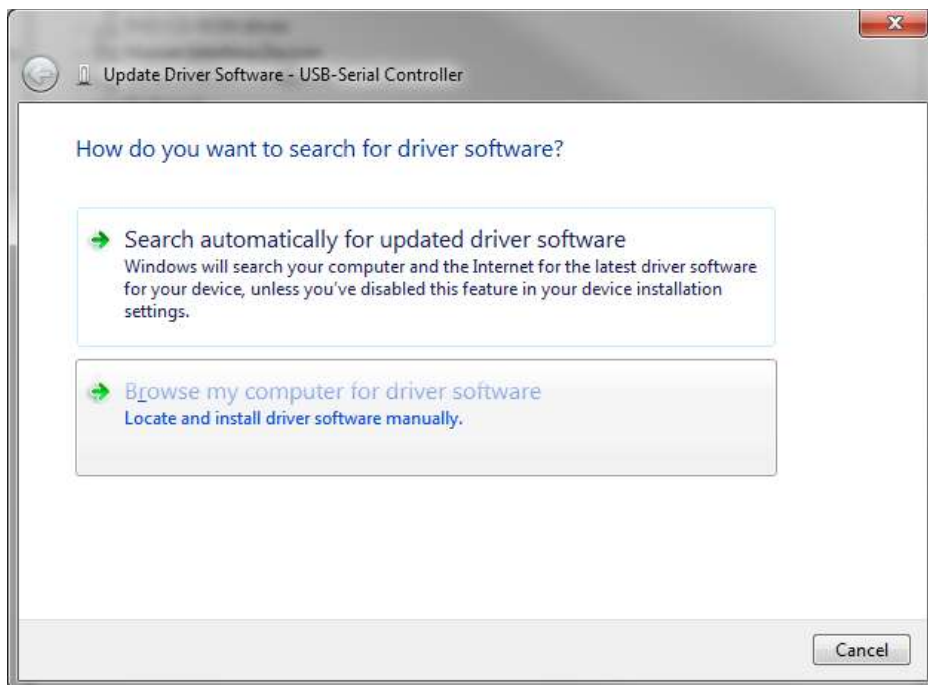
If the tricorder is not listed in the device manager under the Communications Port subheading, the drivers will need to be installed.



To install the drivers, you will either need the CD that contains the drivers or download and unzip the drivers from our website (www.abn.alabama.gov/Content.aspx?id=559). First, plug the tricorder your computer. Windows should recognize tricorder. It may show up as an entry below. If it does, right click it and select 'Update Driver Software'.

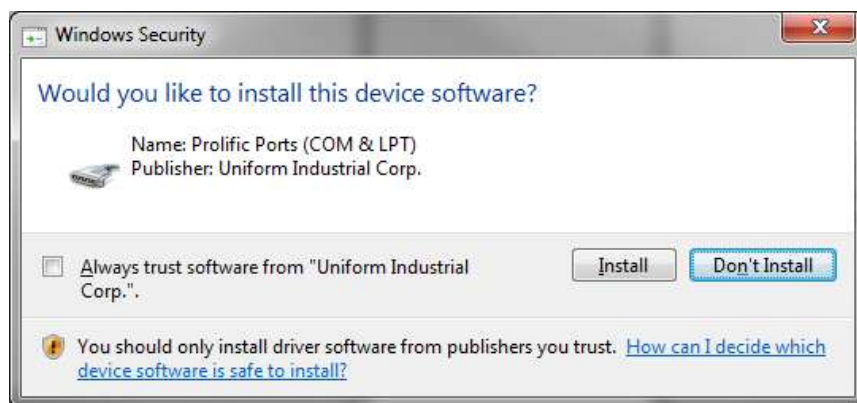


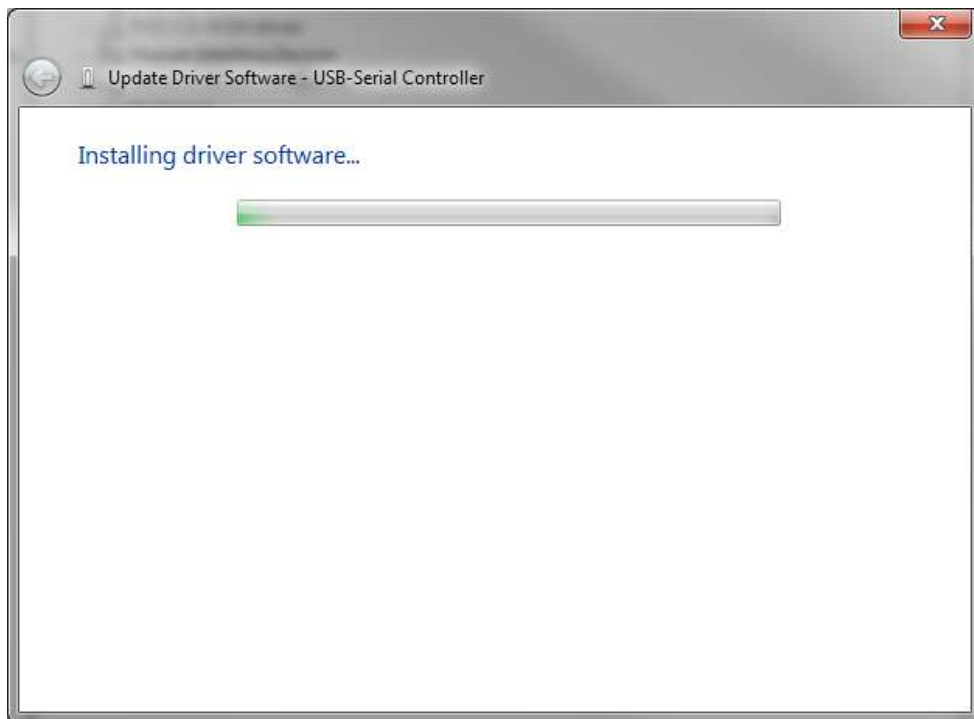
Select 'Browse my computer for driver software' and navigate to the location of the folder where you downloaded and unzipped the drivers.



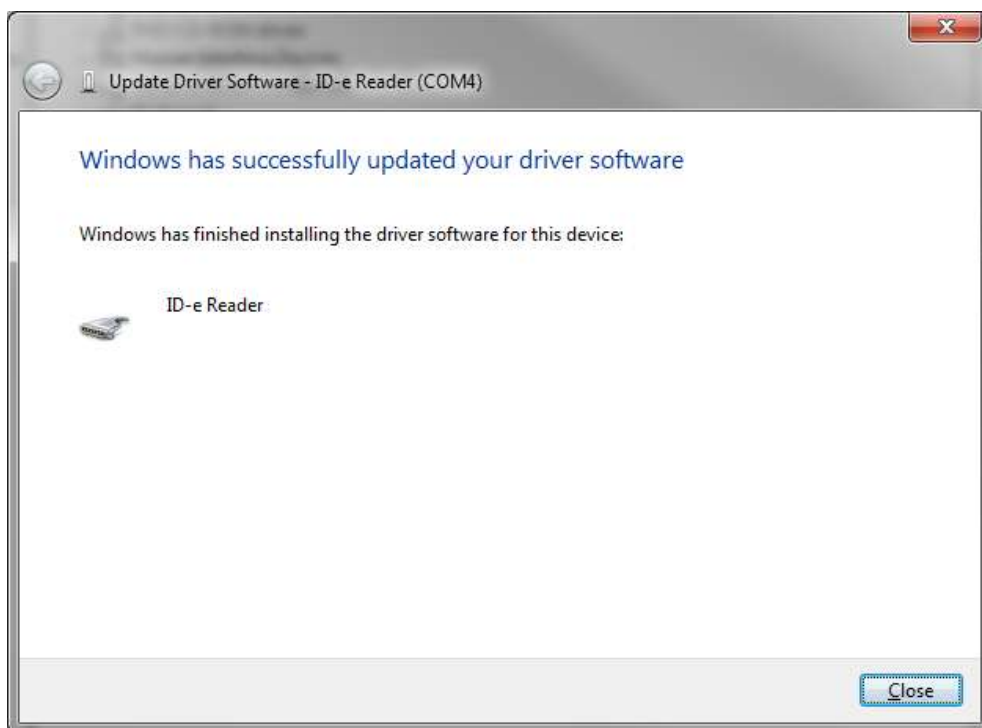


Click the 'Install' button to begin the installation process.





When you receive this message the driver has been installed.



As you can see the reader (ID-e Reader (COM4)) has been installed. Remember the port that the driver is installed on. You now need to launch the ABN software and make sure the right port is selected in the Transfer Course Data box.

